

STAKEHOLDER GROUP MEETING NOTES

Moorage Tenants

June 10, 2008

General Notes:

Question: *Looking out 5 years how would you define success for the Port's strategic plan?*

- Affordable slips
 - Pump-out facilities
- A & B Dock Repairs
 - Fix aging infrastructure
 - Better maintenance
 - Parking issue around A dock and long term parking use
- Environmental improvements
 - Screening and dust control
- Better restroom facilities
 - Timing of closures
 - Showers with coin operation
- No rate increases
- Diversity of Boats (size and materials)?
 - Serve community—demographics and income levels
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- Better customer service
 - Want to be proud of our/my port
 - Compare with Port of Bremerton
 - Well maintained, friendly, not profit-driven
- Port is a responsible steward of site, dollars and community
 - Priorities are in wrong direction—people not dollars
 - Better communication
 - Acknowledge relationship between marine trades and port
 - Change philosophy—proud that we are not as pricy as other markets
- A new/shared mission statement
 - Shared direction and common ground
 - Transparent budget

- Commission and staff attitudes changed to better serve community and customers—address and resolve arrogance at Port
- More direct communication
 - Don't ignore process and community input
 - Be proud of this process and this place
 - Listen→Heard→Results
- Alignment with Title 53
- It doesn't have to be economic development vs. community interests
 - We need an agreed upon definition of economic development
 - Our children have the same opportunity as we have

Question: *What are the top 3 issues facing the Port over the next 5 years?*

- Facility Maintenance (parking, floats and docks)
- Budget details
 - Transparency
 - Equity
 - How moorage dollars are used
 - Fiscal responsibility
- Getting the port's attention
 - Withhold moorage fees to get responsiveness from port
 - Find better ways to get public input
- Provide affordable slips, better maintenance of slips, and increase number of slips
- Economic develop should not be done at the expense of the maritime community
 - Don't use Seattle solutions
 - Recognize Port Townsend's uniqueness
 - Revise mission statement

Question: *Identifying agreement on top 3 5 issues facing the Port?*

- Facility maintenance
- Fiscal responsibility
- Affordable slips
- Communication and customer service
- Revise mission statement

Question: *What are key questions you like the port to answer as we go through this process?*

- Which community does the port serve? And how does it serve it?
- What is the percentage of dollars that comes from inside vs outside of the county?
- We are an unique culture/area that is at risk of displacement. Can the Port reject a growth model and adopt a sustainable growth/community model?
- To address the issue of trust will require a change of attitude and a change in the culture of the port.
- Hearing input builds trust but so does actions and small steps that the Port can take now:
 - Provide recycling bins
 - Provide more carts for the docks
 - Provide a filter screen along wire fence (by haulout office)